

# Leading the Way

**The Center for Hearing & Deaf Services, Inc.** (HDS), began in 1920 as the League for the Hard of Hearing. Its primary goal, was to provide social activities for people with hearing loss. From these modest beginnings, HDS has evolved into our region's only comprehensive service center for individuals who are culturally deaf, deafblind, or hard of hearing, and their friends and families.



Our mission is to provide a diverse and affordable program of quality diagnostic, rehabilitative and supportive services to meet the unique challenges of children and

adults who are deaf and hard of hearing and to serve as an information and referral source for this population and the general public.

The vision of HDS staff is to be caring professionals, serving persons who are deaf or hard of hearing with excellence, dignity, and trust.

## Leading the Way...

- HDS offered the first Chemical Dependency Program in the tri-state area for people who are deaf or hard of hearing
- the region's only Assistive Listening and Signaling Device Demonstration and Sale Center
- a Deaf Youth Program to provide activities for youth who are deaf and hard of hearing and their families
- a Hearing Aid Recycling Program
- Sign-A-Thon, the premier sign language awareness event in the Pittsburgh area.



**Center for Hearing and Deaf Services**  
voice/tty 412.281.1375 • [www.hdscenter.org](http://www.hdscenter.org)  
1945 Fifth Avenue, Pittsburgh, PA 15219



# Center for Hearing & Deaf Services

## Audiology

Testing and Hearing Aid Services



Providing quality, personal, and professional testing and hearing aid services

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# How We Can Help

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Statistics indicate that one in ten Americans have some form of a hearing loss. Chances are that you know someone who could benefit from the following Audiology Services:

**Hearing Screenings**— A brief test of pure tones (beeps) presented at different pitches and loudness levels to determine if there is a potential hearing loss.

**Tympanometry**— An automatic test that indicates if a possible problem exists within the middle ear system; i.e., ear infections or fluid behind the ear drum.

**Audiological Evaluation**— A comprehensive hearing test that obtains pure tone air and bone conduction thresholds, speech reception thresholds, and speech discrimination ability scores.

**Hearing Aid Evaluation**— Clients evaluate several different hearing aids to determine which model provides the most appropriate sound quality and clarity.

**Hearing Aid Sales and Services**— All makes and models of hearing aids are available at affordable price levels to accommodate a person's financial situation. In addition, hearing aid repair services, ear molds, swim plugs, hearing protection, and hearing aid accessories are available.



## All services are by appointment only.

- Have your hearing checked annually.
- Schedule your appointment today!
- HDS audiologists use the latest technology available.

## HEARING AIDS

Styles include: in-the-ear, over-the-ear, behind-the-ear, in-the-canal, and completely-in-the-canal. New digital instruments have a three-year warranty and new analog hearing aids have a two-year warranty. Accessories to begin a positive experience with a hearing aid are included.

**Reconditioned**— Behind-the-ear hearing aids have been factory overhauled and have a one-year repair warranty. Custom ear mold is included.

**Recycled As Is**— Donated behind-the-ear hearing aids that are in proper working order are dispensed for a small fee without any warranty. Custom ear mold is included.

## MEDICAL CLEARANCE/WAIVER

Pennsylvania and federal regulations require that prior to the sale of a hearing aid a dispenser must obtain either a medical recommendation signed by a physician or, if the user is 21 years or older, a signed waiver.

## RETURN POLICY

Individuals have the option to return their hearing aid(s) to HDS within thirty (30) days of their fitting date—provided the instrument is returned in good condition. Payment made towards the hearing aid will be refunded, except for testing costs, ear mold costs, and a \$50 trial fee.

## PAYMENT POLICIES

Half of the total cost of the hearing aid is to be paid on the date of fitting. The balance may be paid in monthly installments within six (6) months.

Payment is due on the date of service. Acceptable payment methods are cash, check, money order, VISA, MasterCard, Discover and American Express credit cards. A fee schedule is available upon request.

## OTHER FUNDING SOURCES ACCEPTED

- Audient
- Blue Cross Blue Shield (Keystone)
- Elder Health
- Gateway Health Plan and Medicare Assured
- Hear Now
- Hear USA
- Med Plus
- Medicare
- Office of Vocational Rehabilitation
- UPMC Health Plan
- Unison

## NOTE:

- Services are performed by audiologists certified by the American Speech-Language Hearing Association and licensed by the State of Pennsylvania.
- The Hearing Rehabilitation Services Program's mission is to allow persons who are deaf, hard of hearing, or speech impaired to maintain or attain an independent, quality and productive lifestyle, as well as function in a safe environment, through diagnostic, rehabilitative, and outreach services.

## LIVE UNITED

Supported in part by the United Way—HDS  
Donation Code: 90

The Center for Hearing & Deaf Services, Inc. does not discriminate in its admission or employment policies on the basis of gender, ethnic origin, age, religion, sexual orientation or disability.

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